



HOBART ANIMAL CLINIC

LUXURY BOARDING & GROOMING

Pet-Cam Log-in Instructions

You will be able to view your boarded pet 24/7 from any computer connected to the Internet with our Pet-Cam Web Camera System.

Computer Requirements: A 700mhz processor with 256mb RAM or faster is suggested. A high-speed Internet connection (DSL or Cable) is required. For this system to work on your computer, "ActiveX" must be turned on in your web browser and all "web add" blockers and filters must be turned off. Allow "pop-ups" if asked.

To log-in visit our web page at <http://www.hobartanimalclinic.org/webcams/> and use the first user name and password you'll find hand written at the bottom of this sheet. It will be a generic user name. If no user names or passwords are provided to you on this sheet, please call our office for assistance.

Once you are at the main page of our Pet-Cam log-in, click on the button called "Click Here To Start Viewing Your Pet". You will be forwarded to the web-cam interface page. Software may automatically try to download and install. Allow it to install.

At the web-cam interface page you will be prompted again for a user name and password. Here you will use the second user name and password provided to you. This user name should somehow reference the name of the suit where your pet is located. Select "LAN" from the pull down options and click OK.

At this point you should be able to see your pet in-real time on your computer screen.

Trouble Shooting: If your video is choppy or freezes, your Internet connection and/or your computer are too slow. Try it again from a different computer. If the web cam interface page comes up as "Page Not Found", our server maybe in the process of being rebooted for maintenance. The cameras should be back on-line with in a few minutes. Call us with other questions at (219)-942-4442.

Your Pet is in our boarding suit called: _____

User Name #1: _____

Password #1: _____

User Name #2: _____

Password #2: _____